First Security Islami Bank Limited
ICT Division
Head Office
Plot#12, 2nd & 3rd Floor, Main Road.
Block # A, P.S- Badda,
Bashundhara R/A, Dhaka-1229.
Web: www.fsiblbd.com; email: ict@fsiblbd.com

Ref: FSIBL/HO/ICT/328/2022   Date: 02.06.2022

REQUEST FOR PROPOSAL (RFP)

Purchasing of Segmentation, Access Control and Authentication at DC & Disaster Recovery (DR) Site for 03 (Three) years

Bidder Reg. No.

Section A: General Information

SN	Item	Description
1	**Name of the Bank**	**First Security Islami Bank Limited**
2	**Procuring Entity Name**	Information & Communication Technology Division
3	**Invitation of tender for**	Supply & implementation of **Segmentation, Access Control and Authentication at DC & Disaster Recovery (DR) Site** as per technical specifications detailed in "Section C".
4	**Invitation for Quotation Ref. & Date**	FSIBL/HO/ICT/328/2022 Date: 02.06.2022
5	**Procurement Method**	Open Tendering Method
6	**Source of Fund**	**First Security Islami Bank Limited**
7	**Registration of bidders & price of Tender Document:**	The interested eligible bidders have to enroll their name by submitting a prayer address to Head of ICT of "**First Security Islami Bank Limited** during submission of tender. No Tender documents will be sold physically. The bidder have to copy or download this tender documents from the website: www.fsiblbd.com and place them on their own letterhead to submit their bid.

		Tender Process	Registration		Submission		Opening Time
			Start	**End**	**Start**	**End**	
8	**Tender Process Dates & Times**	**Date**	02.06.2022	26.06.2022	26.06.2022	26.06.2022	26.06.2022
		Time	10.30 AM	02:00 PM	10:30 AM	03:00 PM	03:30 PM
	Pre-bid Schedule	**Date**	14.06.2022				
		Time	11.00 AM				

SN	Item	Description
9	**Place of Pre-bid meeting, tender submission & opening**	**First Security Islami Bank Limited**, Plot#12, 3rd Floor, Main Road. Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.
10	**Composition of bid Price shall be inclusive of**	The costs of complete integration of Segmentation, Access Control and Authentication as instructed by the bank, testing, commissioning, delivering to directed site and admissible VAT, excise duty, subsidiary duty, import duty, VAT, AIT etc. all types of taxes and revenues of the government and other regulatory authorities along with time value of money up to settlement of bills taking clearances from the end user of the bank.
11	**Awarding the successful bidder**	The bank may negotiate with the successful bidder or all bidders regarding price reduction modification if necessary before issuing the acceptance letter. A notification of award (NOA) will be provided by Bank to the successful bidder. Within 07 days of receipt of the Letter of Acceptance, the successful bidder shall sign a copy of it and return to the bank. Work must be completed within the time specified in the Work Order/Contract.
12	**Payment & Security**	The bidder shall furnish as bid security of 2.50% of the total financial offer in the form of bank draft or bank guarantee in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The bid security shall be submitted along with the tender inside the envelop marked as "Financial Offer- for Purchasing of Segmentation, Access Control and Authentication" The bid security should be valid for 60 days from the date of bid

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opening. Any bid not accompanied by an acceptable bid security shall be rejected as non-responsive. The bid security of unsuccessful bidders will be returned within 7 days from the date awarding the successful bidder. The bid security of the successful bidder will be returned when the bidder has signed the NOA and furnished the required performance security. The bid security may be forfeited if (a) the bidder withdraws its bid during the period of bid validity specified in the bid form; (b) if a successful bidder fails to sign the contract and (c) if a successful bidder fails to furnish the performance security.

Within 07 days of receipt of the notification of award from the Bank, the successful bidder shall furnish as performance security of 10% of total amount in the form of pay order or bank guarantee from any scheduled bank in favor of First Security Islami Bank Limited. The performance security should be valid till the successful competition of the project including products delivery & service integration to its full extent.

Bid shall remain valid for a period of 3 (Three) months after the date of opening of the proposals. In exceptional circumstances, prior to expiry of the original bid validity period, the Bank may request the bidder to extend the period of validity for a specified additional period. The request and the responses shall be made in writing. A bidder agreeing to the request will not be permitted to modify its bid.

50% payment of total price may be provided as an advance payment upon request of the successful bidder. 50% payment may made after implementation of Segmentation, Access Control and Authentication" in its environment for DC & Disaster Recovery (DR) Site upon getting satisfactory certificate from ICT Division, FSIBL, Head Office expressing clearly that the end user has no objection.

In case of a failure of the successful Bidder to implement of Segmentation, Access Control and Authentication" in the prescribed time, the bidder will be liable to pay 0.5% of the Contract price as liquidated damages for every week after the deadline and will be deducted from the bill amount. The maximum penalty will be 10% of total contact price.

13	**Submission of bidders Qualifications/Eligibility and curse of bidder**	The interested registered bidder shall copy the "bidders' qualification" form from the webpage and place them on their own letterhead write their qualifications and individual information in a separate sealed envelope with proper labeling mentioning- "Bidder's Qualifications /Eligibility for supplying & implementation of Segmentation, Access Control and Authentication, Name of the bidder & Registration No.
14	**Submission of Technical & Financial Offer**	The interested registered bidder shall copy the asked Technical Specifications and Financial Offer form from the webpage and place them on their own letterhead and write their price offer for Section "C" in the designated field(s) and submit the document in a separate sealed envelope with proper labeling mentioning- "Financial Offer- for Purchasing of Segmentation, Access Control and Authentication, Name of the bidder & Registration No.
15	**Name and address of the Office for receiving tender(s)**	Vice President & Head of ICT Division (C.C.). First Security Islami Bank Limited, Plot#12, 3rd Floor, Main Road. Block # A, P.S- Badda, Bashundhara R/A, Dhaka-1229.
16	**Address of Official Inviting Tender**	Do.
17	**Contact Details**	Telephone No. 02-8432613-22 Ext: 301, 304 email: ict@fsiblbd.com

18	**Special Instruction**	The Bank Authority reserves the right to -
		   1. Explain or clarify the terms of this tender notice in its own way,
		   2. Bring necessary changes in the notice
		   3. Increase or decrease the tender quantity
		   4. Reject the lowest
		   5. Reject any or all bids
		   6. Select any bidder deems fit and proper by them
		   7. Bidder have to bid full of the Section "C"
		The bank authority can perform all the above things without assigning any reason. The bidder/supplier shall have no right to challenge the decision of the Bank Authority in any court of law or to any arbitrator.

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Date: 02.06.2022
Bidder Reg. No.

Section B: Bidder's Information and Qualifications/Eligibility

SN	Description	Qualification	Response	Remarks
01	**Name of the Bidder**	Required		Attach NID copy
02	**Designation of the Bidder**	Required		
03	**Company Name**	Required		
04	**Company Type** [Proprietorship, Partnership, Private Limited, Public Limited etc.]	Required		
05	**Website address of the company**	Required		
06	**Bidder's Office Phone No.**	Required		Attach bill copy
07	**Bidder's email address**	Required		Send "Test" mail to ict@fsiblbd.com
08	**Bidder's Mobile No.**	Required		
09	**Verified Business Address**	Required		Attach proof
10	**Name of Contact Person**	Required		Attach NID copy
11	**Designation of the contact Person**	Required		
12	**Official email address**	Required		Send "Test" mail to ict@fsiblbd.com
13	**Valid Trade License No.**	Required		Attach proof
14	**Valid VAT Registration No.**	Required		Attach proof
15	**Valid ETIN**	Required		Attach proof
16	**Valid IRC No.**	Required		Attach proof
17	**Authorization of the Principal**	Required		Attach proof
18	**Bank solvency certificate**	Required		Attach proof
19	**Are you adequately solvent to sale on? Credit for a period of 6 months or more?**	Yes/No.		
20	**Experience: The bidder must have 5 years of experience for supplying similar hardware & license in at least 3 different commercial Banks of Bangladesh.**	Required Bank- WO- Date- Quantity-		Attach proof
21	**Are you Banned by any bank authority or? Government agency?**	Yes/No		

Statement of the bidder: All the above information provided hereinabove are true. We will supply the order from genuine, valid and lawful sources and will pay all admissible VAT, Tax & other duties as per rule of the Government of Bangladesh.

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Section C: Technical/Financial Specifications of Segmentation, Access Control and Authentication

Segmentation, Access Control and Authentication			
Product Names/Items	**Specifications**	**Compliance**	**Remark**
Brand	To be mentioned by the bidder		
Model	To be mentioned by the bidder		
Country of Origin	USA/EU		
Country of Manufacturer	To be mentioned by the bidder		
Quantity	02 (Two) Units		
Quality	ISO 9001/9002 for manufacturer		
Specification	The propose solution should have 2 units of hardware/ VM based Network Access Control & Authentication system with support up to 10000 endpoints in the network. Currently needed 5000 endpoints licenses from day one.		
Network Segmentation	● Should segment the entire network based on the functionalities of the organization and define the scope for the users to access network depending on the segment they belong to.		
	● Should automatically discover, classify, and control endpoint to enable the appropriate services per endpoint.		
	● Should manage endpoint access to the network and allow actions such as move to a new VLAN, return to the original VLAN, or isolate the endpoint, etc.		
Network Access Control and Authentication Specification	● Should offer a rule-based, attribute-driven policy model for creating access control policies by using information about user, endpoints, posture validation, authentication protocols, profiling, etc. Should also maintain the consistency among the policies.		
	● Should assign services based on the user role, group, and associated policy.		
	● Should grant authenticated users with access to specific segments of the network, or specific applications and services, or both.		

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	● Should support guest access to the network for a limited time.		
	● Should support a variety of databases, such as internal users, internal endpoints, Active Directory, LDAP, RSA, RADIUS Token Servers, Certificate Authentication Profiles, etc.		
Policies for Client Machines	● Should enforce security policies by blocking, isolating and repairing non-compliant machines.		
	● Should create powerful policies that include the checks for the latest OS patches, antivirus and anti-spyware software packages.		
	● Should allow administrators to quickly take corrective action on risk-compromised endpoints.		
	● Should classify a client machine to set up with an appropriate agent version, up-to-date compliance modules for antivirus and anti-spyware vendor support etc.		
	● Should provide a quarantine role that ties into the integrated patch management systems. Within this quarantine role the solution shall provide a "self-remediation" web captive portal. Non-compliant devices must be quarantined dynamically and provided with instructions for self-remediation or can be interfaced with auto-remediation systems such as BigFix and Patch Link.		
Authentication, Authorization and Accounting Protocol	● Should utilize standard RADIUS protocol for authentication, authorization, and accounting (AAA)		
	● Should support a wide range of authentication protocols, including PAP, MS-CHAP, EAP, MD5, PEAP, EAP-FAST, and EAP-TLS.		
Management Console	● Should include a built-in monitoring, reporting and troubleshooting console to assist the operators to quickly identify and resolve issues		
	● Should combine authentication, authorization, and accounting (AAA); posture; profiling; Endpoint Compliance, and guest management services on a single platform.		
	● Should support a self-service portal for device on boarding, registration and certificate enrolment. Should allow users to mark lost devices, and blacklist them on the network.		
	● Should have predefined and customized device templates for endpoints, such as IP phones, printers, IP cameras, etc. to automatically detect and associate authorization policies when they connect to the network.		
	● Should support multiple Admin Roles and responsibilities such as Help Desk Admin, Monitoring Admin, System Admin etc.		
License & Warranty	Bidder must offer 5,000 user/endpoint license & subscriptions including Authentication, Visibility, Profiling, Authorization, BYOD, Guest Management, Incident Response and 3rd part Integration for three years. Bidder must specify warranty and part no with support service.		

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Section D: Training on Segmentation, Access Control and Authentication

Training Name	Persons
In depth training on operation of the services/solution that will be guided by OEM and conducted on OEM approved training centre only. The training should be conducted as hands on or practical.	06 (Six)

** The above mentioned price is inclusive of all costs, taxes & VATs as per rule of the government of Bangladesh.

Name of the Bidder   :
Designation of the Bidder :
Company Name   :
Business Address   :
Mobile No.   :

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